

LOUISIANA STATE BOARD OF PRACTICAL NURSE EXAMINERS  
3421 NORTH CAUSEWAY BOULEVARD, SUITE 505  
METAIRIE, LOUISIANA 70002-3715  
(504) 838-5791  
FAX (504) 838-5279  
www.lsbpne.com

November 8, 2013



Katrina Oliver  
374 Smart Lane.  
Amite, LA 70422

Dear Ms. Oliver:

Enclosed you will find your board order.

You may also go to the Board's website at [www.lsbpne.com](http://www.lsbpne.com), at any time to review the Administrative Code pertaining to practical nurses.

If you have any questions or concerns you should submit them in writing to the board office, please include your current address and telephone number with your request.

LOUISIANA STATE BOARD OF  
PRACTICAL NURSE EXAMINERS

*M. Lynn Ansardi RN*

M. Lynn Ansardi, RN  
Executive Director

MLA/kp

Katrina Oliver  
License #20120897  
Page 1 of 6

**In the matter of: KATRINA OLIVER**  
**LICENSE #20120897**  
**D.O.B 08/06/1978**

This cause having come to be heard at a formal hearing conducted at the board office on September 13, 2013, upon the complaint filed in this matter.

**FINDINGS OF FACT**

During the Formal Hearing process, the following facts were confirmed:

1. The respondent was issued a license to practice practical nursing in the state of Louisiana on July 20, 2012.
2. While employed as a licensed practical nurse with St. Helena Parish Nursing Home on April 30, 2013, a resident in the respondent's care was exhibiting combative behavior towards staff. The respondent phoned the physician and received an order for Ativan 2mg intramuscular. The respondent called certified nursing assistants (CNAs) to hold the resident down while she administered the medication. After the medication was administered, the respondent called all available CNAs to the patient's room to witness her behavior. A certified nursing assistant recorded audio of the incident on her cell phone. For at least 14 minutes the respondent and several CNAs remained in the patient's room badgering her, laughing at her, taunting her and making threats. Statements were made to the resident that her husband had divorced her and re-married another woman, that her husband was dating one of the CNAs present in the room, that the police were coming to get her, that she was going to be sent to Oceans (Behavioral Hospital) and placed in a white room with padded walls and a jacket that makes you hug yourself, and that one of the CNAs was going to collect the insurance money after the resident died from the overdose the respondent had given her (Exhibit B1 through B5; Exhibit E-11; Exhibit G-voice recording).

The respondent failed to report the incident to supervisors and failed to document any follow-up in the patient's record. She was terminated from the facility on May 8, 2013, for patient abuse.

3. During the respondent's employment she was also counseled for the following:  
(Exhibit B34-B-47)
  - 9/25/12 The respondent was instructed to remain on duty to receive two patients from a wound clinic appointment. The respondent left the facility

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- 10/1/12 before the patients arrived and failed to notify her supervisors. The respondent had an extended call light response time of 9 minutes to a patient in her care.
  - 10/2/12 The respondent failed to provide required 7-day MDS/ADL documentation to a patient in her care.
  - 11/28/12 The respondent had an extended call light response time of 9 minutes to a patient in her care.
    - The respondent had an extended call light response time of 16 minutes to a patient in her care.
    - The respondent had an extended call light response time of 12 minutes to a patient in her care.
    - The respondent had an extended call light response time of 9 minutes to a patient in her care.
  - 11/29/12 The respondent had an extended call light response time of 10 minutes to a patient in her care.
  - 12/03/12 The respondent had an extended call light response time of 9 minutes to a patient in her care.
  - 12/19/12 The respondent received a one day suspension without pay due to failing to administer Levaquin to a patient as ordered and failing to transcribe Levofloxacin 500mg to the medication administration record.
  - 1/16/13 The respondent failed to administer Ampicillin 500mg as ordered.
  - 3/08/13 The respondent was witnessed by family members talking, cursing, and arguing loudly with certified nursing assistants.
  - 5/06/13 The respondent was witnessed using the computer for personal use during the night shift.
4. On June 28, 2013, the board summarily suspended the respondent's practical nursing license (Exhibit F).
5. During the first part of the hearing, the respondent denied the allegations during her sworn testimony. It was not until after she listened to the recording of the incident of April 30, 2013, regarding the verbal abuse of patient P. Vernon, that she admitted to the allegations (Exhibit G).
6. The respondent was arrested July 2013. According to the respondents testimony, the charges are still pending (refer to pg. 47 line 15 through pg. 48 line 1 of the hearing transcript).

### JURISDICTION

The board has jurisdiction over the parties hereto and the subject matter hereof.

### CONCLUSIONS OF LAW

1. The Louisiana State Board of Practical Nurse Examiners has jurisdiction over this matter pursuant to Title 46, Professional and Occupational Standards, Part XLVII, Chapter 3 §306.T.
2. LAC, Title 46 Professional and Occupational Standards, Part XLVII, Chapter 3 §306. T., states that a nurse shall not intentionally commit any act that adversely affects the physical or psychosocial welfare of the patient. Willfully committing the act of wrongful intent in the duties of an LPN demonstrates a severe deviation from professional standards. Ms. Oliver did act with a general lack of integrity with the purpose of affecting the psychosocial welfare of a patient in her care.
3. The LAC states that failure to practice nursing in accordance with the standards normally expected is a violation of R.S. 37.961. Ms. Oliver's admission of verbal abuse of a patient in her care violates the trust and confidence placed upon her by her patients and employer.

The board concludes that it is well established that the respondent verbally abused a patient in her care, as well as allowing others to verbally abuse the patient. The admission of guilt clearly demonstrates that Ms. Oliver has neglected this patient in her care. To ensure the protection of the public, the respondent's practical nursing license should be revoked.

Based on the facts set forth in the entire record and outlined herein above, the respondent is in violation of:

The Louisiana Revised Statutes of 1950, Title 37, Chapter 11, Part II, Section 969 A. (4);

- (c) is unfit, or incompetent by reason of negligence habit, or other causes;**
- (f) is guilty of unprofessional conduct;**
- (g) has violated any provisions of this Part;**

**And 978 A (8) Violate any provisions of this Part and B.**

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As further defined in the Louisiana Administrative Code, Title 46, Part XLVII, Subpart 1, Sections § 306 T.

3. being unfit, or incompetent by reason of negligence, habit or other causes;
8. being guilty of unprofessional conduct;
  - a. failure to practice practical nursing in accordance with the standards normally expected;
  - b. failure to utilize appropriate judgment in administering nursing practice;
  - d. violating the confidentiality of information or knowledge concerning a patient;
  - j. intentionally committing any act that adversely affects the physical or psychosocial welfare of the patient;
  - l. leaving a nursing assignment without properly notifying appropriate personnel;
  - m. failing to report, through the proper channels, facts known regarding the incompetent, unethical, or illegal practice of any health care provider;
  - p. inappropriate, incomplete or improper documentation;
  - t. violating any provisions of R.S. 37:961 et seq. (the practical nursing practice act), as amended or aiding or abetting therein.

### ORDER

The matter of Katrina Oliver, license #20120897, on November 8, 2013, came on for final action by the Louisiana State Board of Practical Nurse Examiners.

**NOW THEREFORE, IT IS ORDERED**, that the license of the respondent, Katrina Oliver, license #20120897 be

### REVOKED AND

1. The respondent is hereby fined \$500.00, payable by cashier's check or money order only, for the violations detailed in the conclusions of law, payable within 90 days of the date of this board order.
2. The respondent is hereby assessed a hearing assessment fee of \$500.00, payable by cashier's check or money order only, payable within 90 days of the date of this board order.

Katrina Oliver  
License #20120897  
Page 5 of 6

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**Public Records**

This order is public record. All disciplinary actions of the board will be reported to all required data banks and agencies as required by law.

Rendered this 8<sup>th</sup> day of November, 2013, and signed this 8<sup>th</sup> day of November, 2013, at Metairie, Louisiana.



MYRON L. COLLINS, LPN  
CHAIRMAN OF THE BOARD



M. LYNN ANSARDI, RN  
EXECUTIVE DIRECTOR

Rendered this 8<sup>th</sup> day of November, 2013, and mailed this 8<sup>th</sup> day of November, 2013, by U.S. postal service certified mail return receipt #7011 3500 0001 1842 6885 and regular mail to the following address:

Katrina Oliver  
374 Smart Lane.  
Amite, LA 70422